

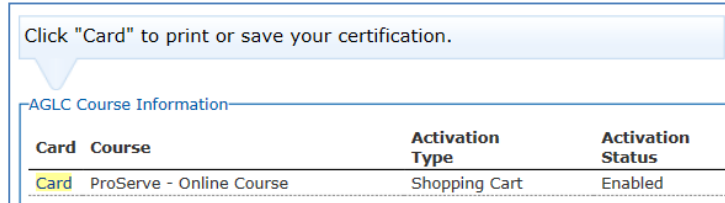
## Get proof of your certification

Proof of certification is issued upon successful completion of all program certification requirements. Print or save your certificate from your SMART Programs account to your mobile device.

You can print as many copies of your certificate as you want while your certification is valid. To get proof of certification ...

- [Sign into your account](#) with the email address and password assigned to it. If you can't remember your password, click on the [Forgot Your Password?](#) link to retrieve it. **If you don't have access to this email account, please contact us.**
- Choose **Personal Information** from the **My Account** drop-down menu. Scroll to the **AGLC Course Information** field at the bottom of the page.

A highlighted **Card** hyperlink appears next to any program with valid certification.



Click "Card" to print or save your certification.

Card	Course	Activation Type	Activation Status
<a href="#">Card</a>	ProServe - Online Course	Shopping Cart	Enabled

- Click on the hyperlink. Follow the on-screen instructions to print your certificate or save it your mobile device. Proof of certification is also saved to the **Completion Status** page of your account.

**Note:** Effective October 2016, production of plastic cards was discontinued. Plastic cards are accepted as proof of certification until the expiry date shown on the certificate.

Industry workers are required to provide proof of certification to their employer and at the request of an AGLC Inspector. **Proof of certification** includes:

- paper printed versions that have a QR code
- the Personal Information page printed from the staff member's SMART account
- a plastic card (that does not have a QR code)
- clear images of any of the above (i.e., image, photograph, or screen shot) saved on the staff member's mobile device/phone.

Licensees must keep a log of staff certifications. Logs are subject to review by AGLC. More information about AGLC's SMART Programs' policies is online at [aglc.ca](http://aglc.ca).